



Dog Exercise Service

The Play School Rules!

Dogs are collected from your home and taken to our two private fields, over an acre in size each, to enjoy play and exercise for an hour with other friendly dogs. The fields are suitably fenced on all sides; your dog is safe to play off-lead and is supervised throughout.



Travel:

Our van is fitted with dog crates lined with comfortable bedding so that your dog travels securely and comfortably in their own space. Dogs that live together may travel in the same crate if they are comfortable with this.

We carry plenty of towels and dogs will be rubbed down at the end of the run if wet. Water is always carried and dogs have constant access to water when playing in the field. Please send your dog out with their lead for transfer between home and the van.



Feeding:

Please ensure your dog has eaten a minimum of 2 hours before their pick up time as the excitement can upset tummies. Please let us know of any allergies or dietary requirements your dog may have. Natural treats are given as rewards while your dog is with us unless you instruct otherwise.

Activity:

During the hour we are in the field we encourage recall and discourage jumping up or mouthing. However, fun and games are the primary focus and your dog will be supervised and encouraged while they engage in appropriate play behaviours. Your dog can run to his heart's content and will be returned safely and happily exhausted, although perhaps a little mucky!



Fees:

The cost of a session is £22 for one dog or £32 for two dogs from the same household. Dogs attending more than one session per week will be charged full price for the first one, then a discounted rate for any additional sessions in the week.

Fees can either be paid weekly by cash or an email invoice can be sent at the end of each month for payment by bank transfer to our account.

Cancellation Policy:

Please remember to let us know of any cancellations you need to make to any booked sessions. Cancellations must be made more than 24 hours before the day of your booked walk, otherwise they will be charged at the full rate.

Keys:

We are happy to collect and return your dog whilst you are out. This can be arranged by the use of a key safe or safe place, or we can keep hold of your keys on a permanent basis. If we are to keep them, we will need to be provided with two sets, so that two team members can be key holders. This allows us to continue a reliable service if a team member is ill, on holiday or there is an emergency. Whilst keys are in our possession we take every precaution to safeguard them, however if you choose to leave them in a key safe or safe place on your property, you do so at your own risk. All keys are kept securely, never alongside address details, and will never be used or passed to anyone outside of the Best Behaviour business.

Severe Weather:

Dog play school generally carries on whatever the weather; rain, shine, wind or snow we are happy to walk your dog. However on the rare occasions where severe weather such as snow and ice make conditions too dangerous to risk driving we will make the decision to cancel.

Unfortunately, due to the unpredictable nature of the British weather we may not be able to make that decision until the morning of the walk. It is therefore a good idea to have a

contact nearby who could at least let your dog out into the garden if you are out and we are unable to get to them.

Please also bear in mind that whilst conditions on main roads may be fine, side roads and access to our field may not be! We never take these decisions lightly and will notify you via email, text or phone call as needed.

You will not be charged for any sessions cancelled by us.

Vaccinations:

All dogs must be up to date with their annual vaccinations. This combines Distemper, Parvovirus, Infectious Canine Hepatitis and Leptospirosis. Ideally dogs should also receive the kennel cough vaccination as they will be mixing with other dogs (see below).

Further Information on Kennel Cough:

Kennel cough is the common term for an upper respiratory infection caused by a combination of the canine parainfluenza virus and the bacteria Bordetella bronchiseptica. It is not always the same combination or strain that causes the illness - there are over 20 ever-mutating strains, as with when we have a 'cold' or the 'flu'. This means that even vaccinated dogs can be susceptible to the illness. Kennel cough is extremely contagious. It is spread via direct contact, contaminated surfaces and air droplets. Unfortunately symptoms may only appear 5-10 days after exposure and affected dogs may develop a harsh, dry, hacking cough, may run a temperature or go off their food. If your dog is coughing, and you suspect kennel cough, please **do not send your dog to play** and notify us as soon as possible. We take every precaution to prevent the spread of communicable diseases such as this.

Neutering:

As of 2019 we no longer take uncastrated males in our dog play sessions. Puppies who join us before they are neutered will be monitored for behaviour changes as they mature. If not neutered by one year of age, then their continued attendance at our sessions is at our discretion based on their behaviour towards others and the reaction towards them from the group.

Females cannot attend while they are in season due to the dramatic impact on behaviour of both males and females. It is the owner's responsibility to inform us if their female has come into season. The length of time this lasts varies from female to female; we are happy to discuss this with you on an individual basis.

Behaviour:

Should we feel that your dog's behaviour is inappropriate, or is putting themselves, us or the other dogs in our care at risk; we will alert you of this as soon as possible. We reserve the right to refuse your dog's attendance if we feel it causes a problem within the group setting.





Dog Behaviour Counselling & Exercise Service

Tel: 07967 075 917

Exercise Service

Your name:.....

Tel:..... Mob:.....

Address:.....

.....

Email:.....

Dog's Name:..... Breed:

DOB:..... Male/Female Neutered: Yes/No

Vet Details (Name, Tel no.):.....

Vaccinations up to date: Yes/No Kennel Cough Vaccine: Yes/No

Dietary Allergies: Yes/No Medication: Yes/No

Details:.....

Have you had your dog since a puppy, give details if not- YES/NO

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How much exercise does your dog usually receive each day, are they let off-lead?

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Has your dog ever behaved aggressively in the house towards people? Please give details if yes

YES/NO

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Has your dog ever behaved aggressively on or off the lead when out on a walk? Please give details if yes

YES/NO

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You agree that the information you have provided on this form is true and accurate and agree you will be liable for any injury or damage incurred as a result of us relying on any incorrect or misleading information.

You also acknowledge that you have read, understood and agree to the terms of the School Rules.

Signature:..... (Dog owner)

Signature:..... (Naomi Brooks, Best Behaviour Sevenoaks)

Date: